

Risk Assessment

Assessment:	Date of Assessment:
Remote Workers & Corona virus	29/03/2021

Assessor:	Person responsible for H&S:
Kelly Stoner	Kelly Stoner

Persons at Risk:
Customer Care
Engineers

Potential Hazards:	Control Measures:
Exposure to corona virus whilst undertaking duties at client sites and disposal sites through human to human contact and hard surface contact.	<ul style="list-style-type: none"> • Number of client calls reduced by government enforced closures • Government guidelines regarding 2m social distancing to be followed – employees advised to contact the office if concerned that this is not possible at a particular site. • Service slips, job sheets, disposal site paperwork to be signed by employee • Good hygiene practices encouraged • Hand sanitiser to be used at the van prior to entering client site. Gloves are to be worn during service as normal and hands are to be washed after servicing activity. Hand sanitiser then to be used again once back at van once waste has been stowed. • Where provisions allow, supply of disposable face masks to be worn under the following circumstances: <ul style="list-style-type: none"> ○ Where customer site rules dictate a mask must be worn ○ At sites where it is not possible to adhere to social distancing guidelines ○ Smaller sites such as Pharmacies ○ Sites with vulnerable people such as doctor's surgeries and nursing homes <p>Masks are ineffective once they become damp or wet and should be disposed of in a tiger bag. Care needs to be taken when removing the mask.</p> <ul style="list-style-type: none"> • Employees to advise office if they fall into the "vulnerable group" category

Significant findings:
<p>Exposure may cause human illness. Main exposure route considered to be human to human through airborne droplets, therefore following government social distancing and hygiene guidelines is essential.</p> <p>It is thought that the virus has 72-hour viability on hard surfaces, but it is not completely understood at this point. Infection then occurs from virus transferred from hands to mouth, eyes and nose although currently this is not considered as the main route of viral spread. Government advice is to regularly clean and disinfect those surfaces with standard cleaning products. <i>Any symptomatic employee should follow government guidelines.</i></p>

Risk Evaluation Table

Hazard Degree ↓	LIKELIHOOD			
	High Very likely to almost certain	Medium Quite possible/likely	Low Unlikely/rare	Negligible Very unlikely to impossible
High: Serious injury (eg broken bone – 24 hrs in hospital and worse)				
Medium: Injury requiring medical treatment. RIDDOR injury		✓		
Low: First aid injury or minor property damage				
Negligible: Superficial property damage or very minor injury (no first aid)				

Red Boxes – Unacceptable risk – Implement urgent action

Orange Boxes – Trigger action level – Action required

Yellow Boxes – Acceptable residual risk

For more information, see www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19

THE RESIDUAL RISK RATING HAS BEEN DEEMED MEDIUM – TRIGGER ACTION LEVEL.

REVIEW: CONTROLS INTRODUCED AS OVER. IT IS NOT PRACTICABLE TO REDUCE RISK FURTHER AT THIS TIME. RISK TO REMAIN AT MEDIUM BECAUSE OF HAZARD DEGREE